## World-class cancer care here for you



# We're here to change the way people experience cancer treatment and care

**GenesisCare** 

Surrey
Centre for oncology and radiotherapy

#### Welcome to GenesisCare in Surrey

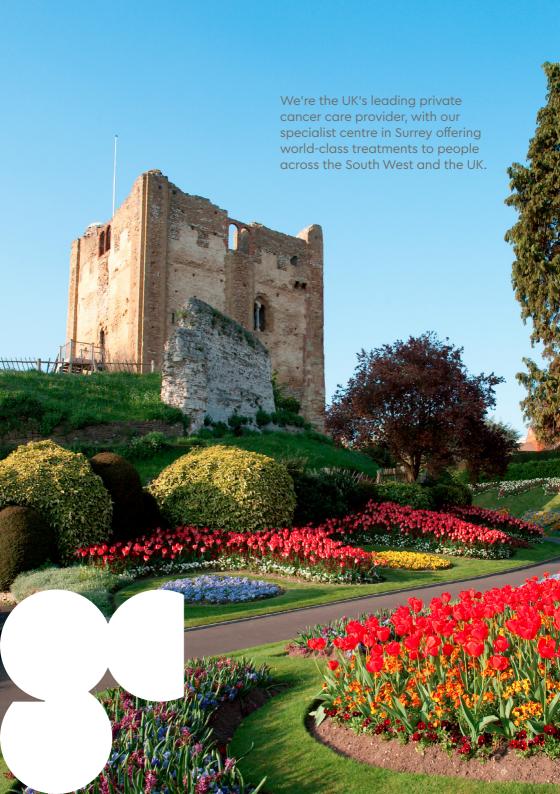
Our state-of-the-art centre in Surrey is one of 14 across the UK providing world-class cancer treatment to private patients. We offer some of the UK's most advanced radiotherapy, working closely with leading health professionals and investing in cutting-edge treatments that are proven to be safe and effective.

This means that you don't have to travel far to find the latest techniques provided as standard, with treatment starting within days or even hours of diagnosis.

As a patient, you can expect to receive the very best personalised care and a treatment plan tailored around you. We have a dedicated and highly experienced team here at Surrey and we're proud to help each and every patient through their treatment – and that so many of them have rated our care as excellent.

We're here to change the way people experience cancer treatment and care, understanding what it takes to achieve the best possible life outcomes and going a little further to provide it.

The Surrey team



## Our GenesisCare centre in Surrey is designed for world-class cancer care

Cancer treatment and care is constantly evolving and, as a global organisation, GenesisCare stays abreast of the latest evidence-based treatments from around the world, investing in those that will benefit our patients here in the UK.

The main approaches to cancer care are early detection and diagnosis so cancers can be more easily treated, surgery to remove tumours, radiotherapy to target and destroy cancer cells and chemotherapy – a wide range of drug therapies that destroy specific cancer cells.

At our Surrey centre, we provide many of these treatments on site or at our partner hospitals and we use some of the most advanced techniques to treat all types of cancer.\*

These include precision radiotherapy techniques that are proven safe and effective for difficult-to-reach tumours while limiting dose to healthy tissue and high-dose radiotherapy for shorter treatment duration.

Our patients are referred to us from across the Surrey area as well as further afield and we have a reputation for delivering excellent care.

<sup>\*</sup>Surgery is undertaken at partner hospitals



#### It matters to us that so many of our patients can take away some positive experience from their cancer journey

Centre leader, Jimmy Kwok

Our specialist services include radiotherapy for difficult-to-treat tumours and Theranostics – an innovative therapy for certain cancers when other treatment options aren't suitable or effective.

Your oncologist will work with experts throughout our network to ensure that you have the most appropriate treatment for you.



## What we offer at Surrey

## Detection and diagnosis

- PET-CT
- SPECT-CT

## Advanced radiotherapy

- Volumetric modulated arc therapy
- Image-guided radiotherapy
- Surface-guided radiotherapy
- Stereotactic ablative radiotherapy
- Deep inspiration breath hold technique

We offer different types of radiotherapy depending on your needs alongside advanced techniques for precision targeting.

## Supporting therapies

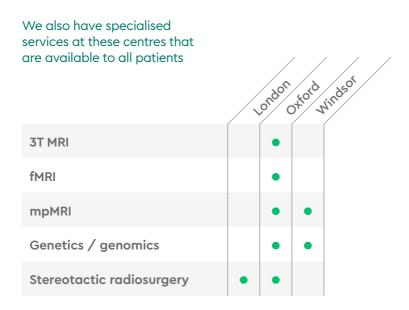
- Penny Brohn UK
- Exercise Medicine

These are provided to anyone receiving radiotherapy or Theranostics as a patient of GenesisCare.

#### **Theranostics**

- <sup>177</sup>Lutetium PSMA therapy
- Radium-223 treatment

Known as the search and destroy cancer treatment, this uses targeted radioactive isotopes to find and treat cancer cells that can't be reached with conventional treatments.



When required, we'll help our patients with transport depending on treatment and locations. Please enquire for more details.

If you'd like more information about any of our services, please go to genesiscare.com or ask for one of our patient brochures



#### More than treating your cancer

We know that for many people cancer is a life-changing experience and our goal is to help you meet the emotional and psychological challenges in the most positive way possible. That's why we've partnered with Penny Brohn UK to provide a ground-breaking approach to complementary and wellbeing therapies alongside conventional medicine.

Through a programme carefully tailored to your needs, we offer telephone consultations that can help you to deal with the side effects of treatment, reduce stress and let you take back control.

We can design and plan treatments around your work and life commitments. When required, we'll help our patients with transport depending on treatment and locations and there's ample parking if you drive. A friend or family member is welcome to come with you to your appointments and a variety of refreshments are available.

<sup>\*</sup>Net Promoter Score, September 2023 - November 2023 average

#### Our CQC rating

We're registered with the CQC who inspect and monitor healthcare services in England and make sure they're safe, effective, caring, responsive and well-led.

The CQC has rated 13 of our 14 centres as outstanding or good, with the remaining centre awaiting inspection.

We also review our own centres regularly and receive patient feedback scores for our high-quality care. During 2022, 92% of our patients would recommend us to friends and family.

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### Here for you

These are some of the different experts and support staff who make up our teams.

Your care will be led by a consultant oncologist who will work alongside our experienced team based here at our centre and partner hospitals. Together they will manage your personalised treatment and care plan.

#### **Consultant oncologist**

All of our consultant oncologists also work in regional NHS hospitals such as the Royal Surrey County Hospital.
This means they have the very best knowledge and experience and are familiar with the Surrey healthcare networks. They use various methods to treat cancer, including chemotherapy and radiotherapy.

#### **Specialist nurse**

Has training and experience in cancer care and supports you, addressing any concerns or symptoms you may be having.

#### Diagnostic radiographer

Uses imaging techniques, such as PET-CT and SPECT-CT, to capture and interpret scans and reports their findings to your oncologist.

#### Therapy radiographer

Involved in radiotherapy planning scans, treatment planning and delivering radiotherapy. You'll see them at every radiotherapy session.

#### **Dosimetrist**

Helps your oncologist plan your radiotherapy treatment to destroy cancer cells while limiting damage to healthy tissues.

#### **Physicist**

Measures the dose of radiation you receive during radiotherapy to ensure it's safe and as prescribed by your oncologist.

#### **Medical secretary**

Provides administrative and secretarial support to our consultants.

## Penny Brohn wellbeing consultant

Provides complementary and wellbeing therapies that are proven to ease cancer-related concerns.

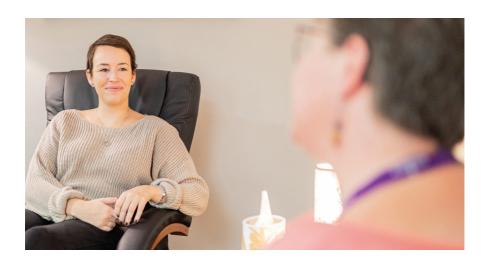
## Exercise medicine specialist

Prescribes a tailored exercise programme to improve treatment tolerance and reduce side effects.

## Patient administration officer

Responsible for booking your treatments, dealing with funding and insurance and arranging transport.

#### Our key specialists also have strong links with local cancer support networks and survivorship programmes





#### **Opening hours**

Mon to Fri 8am to 6pm

Rosalind Franklin Close Surrey GU2 7AW

#### We're easy to get to

From the London Orbital, exit the M25 at junction 10 and follow the A3 (S). Take the exit towards Onslow Village/Surrey Centre and take the third exit at the roundabout to continue on Egerton Road. Go straight at the traffic lights to continue on Gill Avenue, and take first exit at the next two roundabouts to arrive on Rosalind Franklin Close.

Take the exit towards Royal Surrey Hospital and Onslow Village. Take the second exit at the roundabout onto Edgerton Road. Take the first exit at the next two roundabouts to arrive on Rosalind Franklin Close.

By rail, Guildford Station is on the main London Waterloo line.





We change the way people experience cancer treatment and care, understanding what it takes to achieve the best possible life outcomes and going a little further to provide it

Diagnostic appointments from 24 hours

Treatment in as little as 48 hours

- **%** 0808 301 9751
- New enquiries: enquiries@genesiscare.co.uk
- Existing patients: surrey.enquiries@genesiscare.co.uk
- genesiscare.com/uk/surrey



We value your feedback. Scan this QR code to leave us a review on Doctify.

We are recognised by all private medical insurance providers, including Bupa, AXA PPP, Aviva and Vitality. We can help with insurance claims and also explain the costs associated with your treatments if you'd like to fund your own care.

#### genesiscare.com

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